



**INTERNATIONAL CAMPER  
HANDBOOK 2020**

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### Director's Message

Welcome to another exciting season of Hockey Opportunity Camp (HOC). We are thrilled to welcome your child(ren) to HOC for their first time or back for another great camp experience.

To help you prepare for the summer, we have put together this complete Camper (and parent) Handbook. This resource includes all the essential information required to get your child(ren) ready for camp.

Please read through the following information and contact us if you have any questions.

Sincerely,  
Kevin McLaughlin  
Owner & Director

### Contact Info

Camp Office: 705-386-7702  
Toll Free: 1-888-576-2752  
Camp Fax: 705-386-0179  
Email: [hoc@learnhockey.com](mailto:hoc@learnhockey.com)

### Important Dates

**March 1, 2020** - End of Early Bird Pricing Rates

**May 1, 2020** - Final Balances Due

**June 1, 2020** - All Camper Forms Due

**June 13, 2020** - Spring Open House @ HOC

**June 15, 2020** - Last day to confirm Airport Transportation with Office Administrator

## Camp Registration Information

### About HOC

HOC is a privately owned and operated residential children's camp located in northern Ontario, Canada. We are a 2.5 hour drive north of Toronto. Children from all over the world, aged 7-16, come to experience "The Ultimate Hockey & Summer Camp Experience."

With a capacity of 240 campers per week and 100 staff (1 staff to 2.5 campers), the beauty of HOC is that we are large enough to offer diversified camp programs to suit every camper's needs.

Yet with a small camper-to-staff ratio, we also have the resources to ensure campers and parents feel connected to the camp community and that their specific needs are heard, acknowledged and met.

The HOC experience provides campers with the opportunity for improved self-confidence, friendship, individual challenge and improved skill development - all in a safe and enjoyable camp environment. For international campers, the HOC experience is a further opportunity for children to practice their English and broaden their world knowledge in a safe and fun environment.

### Camp Activity Selections

Based on your camper's chosen camp program, and during your online registration, you will be requested to select between 1 to 4 camp activities. Complete descriptions (including age restrictions) of all activities are listed on our website [www.learnhockey.com](http://www.learnhockey.com).

As a parent, it is important to involve your camper in the activity selection process. Please encourage your camper to pick something (even possibly something new) THEY would like to do, rather than what you as a parent would want them to do. It has been our experience that if campers have not had the opportunity to choose their own activities, there is much confusion at check-in day when activities are finalized. In some cases, it also causes a disruption to programming when campers request to switch activities after check-in. Please be mindful of this when helping to select activities with your camper.

Campers are guaranteed one of their chosen activities, and are enrolled in their other choice(s) based on availability. These activities are not confirmed until Check-In on Sunday. Campers are assigned to specific camp activity classes based on a first-register first serve basis and the overall camp activity class schedule (not based on check-in times, group registration and/or cabin requests).

### Camp Cabin Requests

Cabins at camp are each assigned to 8-12 campers of the same gender and age (within one birth year). Campers sleep in traditional wooden style bunk beds with wooden camp shelving access. Campers are expected to help maintain a clean and orderly cabin area and will participate in cabin clean-up daily. Counsellor rooms are separate but within the main camper cabin so that they are immediately available for any camper's needs.

HOC accepts cabin requests of up to 4 other campers, and we do our best to honour all requests. Due to many factors in the assignment process, we cannot guarantee cabin requests of 5+ campers. If we are unable to accommodate your request our Administrator will contact you in the days leading up to camp to discuss options.

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## Extras Included in Camp Fee

### All Campers Receive;

- **Group Picture:** Colour photo calendar of camper's section. Photos are distributed at check-out (included in your camper's check-out folder).
- **Tuck Shop:** Campers receive 3 treat items weekly (pop, candy, chocolate bars, etc).
- **2+ Week Campers Laundry Service:** Campers staying 2+ weeks will have an opportunity for laundry service.

### In Addition, Campers In Hockey Programs Receive;

- **Skate Sharpening:** One skate sharpening mid-week. Parents should ensure their child's skates are sharpened prior to arriving at camp. There are no skate sharpening facilities at camp.
- **Hockey Jersey:** Souvenir hockey jersey to be worn during all on-ice sessions.

## Group Registration

Our Group Registration Program is very popular amongst our camp community. With only a minimum of 5 campers required, you get to take advantage of discounted rates and your camper gets to experience camp with his/her friends - what could be better? Our Group Registration Program provides benefits to both parents and campers.

Camp is a wonderful experience to share with your friends. Having a few (or more) people that you know before coming to camp can definitely make the transition a bit easier. But we also want to stress that camp is a wonderful place to meet new friends, and that a little bit of separation during the week is ok.

Even though your camper is coming as a group member, we need to make sure every other camper's experience is just as good as the group members. This may mean that the group may be limited in their cabin and activity selection. **Being part of a group in no way guarantees cabin assignments or activity choices - see group registration details on our website [www.learnhockey.com](http://www.learnhockey.com)**

## Section/Cabin Assignment

During the week prior to a camper's arrival, they will be assigned to one of seven camper sections.

- Youngest Age Sections: Canadiens, Leafs, Red Wings, Hawks
- Middle Age Section: Bruins
- Oldest Age Sections: Rangers, Seniors

There are many factors we consider when completing section assignments including: birth year, age, height, weight, hockey skill level, program selection and requested cabin mates.

Parents and Group Coordinators are asked to suggest bunking requests, but HOC makes final decisions based on other group requests, cabin size and availability. Therefore, specific section assignments are not confirmed until campers arrive at their check-in time on Sunday.

In order for campers to be placed in the same camp section & cabin, they need to be within one grade / birth year. These sections are the basis for all camp scheduling (view sample schedules under "Daily Schedules"). Campers within the same section will skate and participate in their chosen activities within the same rotation schedule. Section assignments will further determine cabin assignments and activity schedules.

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## Souvenir Camp T-Shirt

HOC offers campers the opportunity to purchase a 100% cotton souvenir camp t-shirt featuring this year's colour/HOC logo. Merchandise can be ordered at the time of registration or online anytime after (until June 21, 2020). All orders must be received and paid prior to arriving at camp to guarantee preferred size and availability. Check out your Parent Dashboard for pricing and sizing.

## Additional Registration Requirements - International Campers

### Out of Country Medical Insurance

All international campers must carry health insurance with them and provide proof of this prior to arrival at camp. For out of province campers, in the event of a hospital visit requiring medical attention, a credit card will be requested in order to secure treatment.

### Canadian Visa

All international campers must ensure they have the proper Canadian Visa documentation prior to arrival in Canada. **HOC is not responsible for organizing Camper Visas**, but will help with any paperwork if requested.

### Emergency Contact Info OR Contact in Canada

All international campers must provide one of the following:

- 1) Emergency contact information in home country in case HOC staff cannot get ahold of the primary parents/guardians.  
OR
- 2) Emergency contact in Ontario (Canada) that can be readily available in an emergency situation if required.

For younger campers, it is highly recommended to have an Emergency Contact in Ontario (within close proximity to the camp). All additional contact info can be inputted during registration, through the *Campsite Parent Dashboard*.

### \$500 Damage / Camper Emergency Fund Deposit

HOC requests a \$500 damage / camper emergency fund deposit for all campers. This will be charged upon registration and will be fully-refunded upon successful completion of your camper's week.

This deposit can/will be used toward supporting your camper in various ways during their time at camp. This can include but is not limited to:

- 1-1 camper support for behaviour/language challenges.
- Travel expenses back to the airport for cases of camper dismissal.
- Emergency camper health care expenses.
- Additional camper equipment expenses (broken skate repairs, etc).
- Damage repairs to facility due to camper behaviour.

## Airport Transportation Service

Transportation pick-ups/drop-offs can be arranged from the airport for out-of-province campers. The closest airport is a local airport in North Bay, Ontario (YYB) and the closest international airport is Toronto Pearson Airport (YYZ) in Toronto.

If requested, HOC can pick-up and/or drop-off your camper at one of these airports. An HOC licensed driver will await for your camper inside the airport and ensure their safe transportation to/from camp. If required, the driver will make a stop for a meal on-route to camp. When departing camp, the driver will accompany the camper inside the airport, help get the camper checked in and wait until their flight has departed safely.

Transportation costs are as follows and must be coordinated with HOC Administration prior to June 15, 2020.

### **Toronto Pick-up/Drop-off: 2.5 hrs drive each way**

\$250/camper one-way

\$500/camper round-trip

### **North Bay Pick-up/Drop-off: 1 hr drive each way**

\$100/camper one-way

\$200/camper round-trip



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## Check-In Day - Sunday

Parents are responsible for arranging camper transportation to/from camp.

## Airport Transportation Service - Arrival to Camp

Any campers arriving to camp via our airport transportation service will complete the check-in process outlined below, accompanied by a HOC Staff Member.

## Camper Check-In Time

The arrival /check-in time at camp will be based on flight schedule and travel times.

## Step #1: Check-In @ Jr Rec Hall

HOC Staff member will accompany camper through the Jr. Rec Hall to complete the following.

- Meet Kevin - Camp Director and Jeff - Assistant Camp Director on the front porch
- Pick-up Check-In Sheet, detailing Group & Cabin Assignment & Check-Out Details  
- International families will be emailed a copy of the Check-In sheet for reference
- Drop-off Travel Documents/Cell Phone Storage
  - International campers will be asked to hand over all of their travel documents and items for safekeeping (money, passports, flight info, cell phone & electronics). These items will be safely stored and locked in our Camp Office until your camper's departure.
- Settle any outstanding balances (if required)
- Pick-up Souvenir T-shirt (ONLY if you purchased online during registration)
- Meet with Counselling Director(s) and review cabin mates / counsellor
- If required, meet with Health Care Team (drop off medications, discuss medical concerns)
- Health Check Screening - each camper will receive a temperature and head lice check

## Step #2: Camp Activity Confirmation @ Lodge

Based on the camp activity choices listed on your camper's registration form, the Program Director(s) will review choices and confirm your camper's final activity assignment class schedule and/or make any necessary changes as required.

Campers are assigned to specific camp activity classes based on a first-register first serve basis and the overall camp activity class schedule (not based on check-in time, group registration and/or cabin requests).

## Step #3: Drop Off Hockey Gear @ Main House

Hockey Program Campers Only:

- Campers are asked to grab all hockey equipment (bags and sticks) and bring it to the Main House Parking Lot for drop off.
- Campers will receive their hockey jersey at this time.
- Enroute, any camper who has registered/paid for 'Equipment Cleaning' is asked to stop by the *Odorbusters* tent to get their bags tagged.

## **Step #4: Pick-Up Bedding**

If requested prior to arrival, campers will pick-up a sleeping bag & pillow to use for the duration of their stay at camp.

## **Step #5: Meet Cabin Counsellor and/or Group Section Head @ Cabins**

Campers will bring camp gear to their cabin and meet with counselling staff. Your camper's assigned cabin number can be found on their check-in sheet.

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## Check-Out Day - Saturday

### Transportation Service to Airport - International Campers

Any campers departing camp via our airport transportation service will depart camp following their program schedule (as designated below) or as determined by their flight schedule.

Our transportation service will have campers at the airport 3 hours before international flights and 2 hours before domestic flights. See “Airport Transportation Service” for more info.

### Hockey Program Campers: Day Hockey, Day Hockey+Camp, Overnight Hockey+Camp

Campers will participate in a final Showcase/Scrimmage Game. Game times are determined based on the camper’s assigned Section on Check-In Sheet. All hockey sessions and games are held at the **South River/Machar Arena** (1 Lincoln Ave, South River, ON P0A 1X0).

#### Hockey Showcase/Scrimmage Game Times & Saturday Check-Out Procedure

*\* Exact game time assigned to each section will be confirmed on Sunday Check-In Sheet*

Section	Game Day/Time	Saturday Check-Out Procedure
RANGER / SENIOR (oldest campers)	Friday Evening*	<p><b>Friday Evening Game:</b> Section will begin session with practice, followed by showcase/scrimmage game. Parents are not required to attend.</p> <p><b>Saturday Check-Out (NOT FRIDAY NIGHT):</b> Pick Up Location: Hockey Opportunity Camp</p> <p>Pick Up Time: Saturday, anytime between 9:30 am – 11:30 am</p> <p>Camper Pick Up/Sign Out and Pick Up Check-Out Folder, Camp/Hockey Gear</p> <ul style="list-style-type: none"> <li>● Parent/Guardian to arrive at Camp - Jr. Rec Hall to pick-up/sign out camper and pick up check-out folder. Upon sign-out, parent/guardian will be responsible for camper.               <ul style="list-style-type: none"> <li>○ Parent/guardian is required to show Photo ID at check-out in order to sign-out their camper.</li> <li>○ Upon sign-out, parent/guardian will be responsible for camper.</li> </ul> </li> <li>● Families will then be further directed to pick up location of camp and hockey gear.</li> </ul>
CANADIENS, LEAFS, RED WINGS, HAWKS (youngest campers)	Saturday Morning* 9:00 am 10:00 am 11:00 am 12:00 pm	<p>Pick Up Location: #1-South River/Machar Arena , #2-Hockey Opp. Camp</p> <p>Pick Up Time: Saturday, based on assigned game time*</p> <p>Pick Up Location #1 - Camper Pick Up/Sign Out</p> <ul style="list-style-type: none"> <li>● Parent/Guardian to arrive at the Arena for the assigned game time start*</li> <li>● Visit HOC Sr. Staff Member in lobby to sign-out your camper               <ul style="list-style-type: none"> <li>○ Parents/Guardian is required to show Photo ID in order to sign-out their camper.</li> <li>○ Upon sign-out at arena, parent/guardian will be responsible for camper.</li> </ul> </li> </ul> <p>Pick Up Location #2: Pick Up Check Out Folder, Camp/Hockey Gear</p> <ul style="list-style-type: none"> <li>● With camper, parent/guardian to drive from arena to camp.</li> <li>● Go to Jr. Rec Hall to pick up check-out folder.</li> <li>● Families will then be further directed to pick up location of camp and hockey gear.</li> </ul>

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BRUINS (middle age campers)	Saturday 1:00 pm	<p>Pick Up Location: 1st - Hockey Opp. Camp, #2 - South River/Machar Arena Pick Up Time: Saturday, based on assigned game time*</p> <p>Pick Up Location #1: Pick Up Check Out Folder &amp; Camp Gear</p> <ul style="list-style-type: none"> <li>• Parent/guardian to arrive at camp - Jr. Rec Hall to pick up check-out folder.</li> <li>• Parent/guardian will then be further directed to pick up location of camp gear.</li> </ul> <p>Pick Up Location #2 - Camper Pick Up/Sign Out</p> <ul style="list-style-type: none"> <li>• Parent/Guardian to arrive at the Arena for the assigned game time start*</li> <li>• Visit HOC Sr. Staff Member in lobby to sign-out your camper               <ul style="list-style-type: none"> <li>○ Parents/Guardian is required to show Photo ID in order to sign-out their camper.</li> <li>○ Upon sign-out at arena, parent/guardian will be responsible for camper and picking up hockey gear.</li> </ul> </li> </ul>
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### Overnight Camp and Overnight Water Ski Program Campers

Section	Saturday Check-Out Procedure
All Sections	<p>Pick Up Location: Hockey Opportunity Camp Pick Up Time: Saturday, anytime between 9:30 am – 11:30 am</p> <p>Camper Pick Up/Sign Out and Pick Up Check-Out Folder, Camp Gear</p> <ul style="list-style-type: none"> <li>• Parent/Guardian to arrive at Camp - Jr. Rec Hall to pick-up/sign out camper and pick up check-out folder. Upon sign-out, parent/guardian will be responsible for camper.               <ul style="list-style-type: none"> <li>○ Parent/guardian is required to show Photo ID at check-out in order to sign-out their camper.</li> <li>○ Upon sign-out, parent/guardian will be responsible for camper.</li> </ul> </li> <li>• Families will then be further directed to pick up location of camp gear.</li> </ul>

### Pick-Up Authorization

ONLY PERSONS WHO HAVE BEEN PRE-AUTHORIZED, IN WRITING, either on your Parent Dashboard (as identified as Parent 1 or 2) or by *Camper Pick-Up Authorization Form*, will be permitted to sign out campers, including parents.

If you wish to provide authorization for another person to pick-up your camper, please ensure you submit the *Camper Pick-Up Authorization Form* (found under the *Forms* section of your Parent Dashboard). This form details the first and last name of the authorized person, as well as the relationship to your camper (grandparent, family friend, etc).

**ALL individuals, including parents, will be required to present photo ID.** This is for the safety of your children. We appreciate your cooperation with this matter.

### Early Departures

If your camper is required to leave camp prior to their designated check-out time, parents must clearly indicate their plans for pick-up with the camp office. This can be done during Sunday check-in, or via email through our Parent Communications Director (July and August only). Parents are asked to email [parentrep@learnhockey.com](mailto:parentrep@learnhockey.com), a minimum of 48 hours before your camper's departure.

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## Driving Directions

### Driving Directions to Camp

Hockey Opportunity Camp is located in the beautiful Almaguin Highlands, just north of the Muskoka Region, near Sundridge & South River, Ontario. It is approximately 280 km (175 miles) north of Toronto or 65 km (40 miles) south of North Bay on Hwy #11.

**Physical & GPS Address:** 961 Park Rd. S., Machar, ON, P0A1Z0

When using GPS, please ensure you enter the address exactly as indicated above and use the map provided (camp is located on the south end of Eagle Lake) as your guide to ensure you are being directed to the correct area.

**From Huntsville:** Follow Hwy 11 North (63 km), Take Exit 282 (Boundary/Mountainview Rd.), turn left onto M/S Boundary Rd. and follow the signs to the camp (9.6 km), turn right on Park Road S.

**From North Bay:** Follow Hwy. 11 South (65 km), Take Exit 282 (Boundary/Mountainview Rd.), turn right on to M/S Boundary Rd. and follow the signs to the camp (9.6 km), turn right on Park Road S.

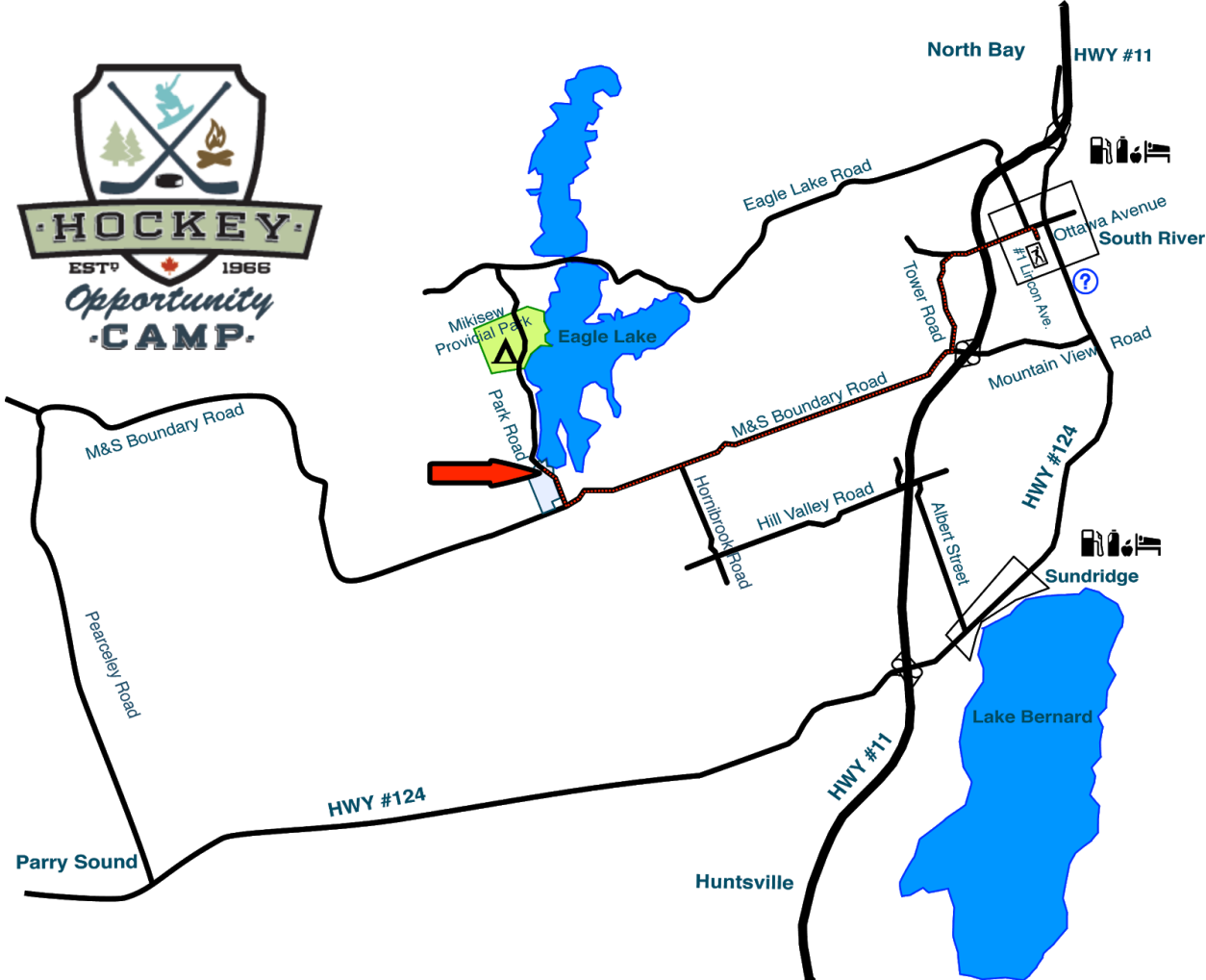
### Driving Directions to Arena

**From Hwy 11 N (From Huntsville):** From Hwy 11N, take Exit 282 (Boundary/Mountainview Rd.), turn right onto Mountainview Road. At the end of the road turn left onto Hwy 124 North (the old Hwy 11). In South River turn left at Ottawa Ave (1st set of stop lights), then another left onto Lincoln Ave (behind the Shell Station).

**From Hwy 11 S (From North Bay):** From Hwy 11S, take Exit 289 (South River / Hwy 124.), turn left onto Hwy 124 (go over bridge over highway). Turn right on to Ottawa Avenue at the 1st set of stop lights. Turn left on Lincoln Avenue. The arena is located in South River on Lincoln Ave. at Ottawa Ave. (behind the Shell Station).

**From Camp:** Turn left out of camp onto Park Road South. Turn Left onto Machar Strong Boundary Road. At the end of the road turn left onto Hwy 124 North (the old Hwy 11). In South River turn left at Ottawa Ave at the 1st set of stop lights, then another left onto Lincoln Ave (behind the Shell Station).

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## The Camp Experience: What to Expect and What is Expected?

### Setting Your Camper Up for Success at Camp

Leaving home for the first time can be scary - for both campers and parents. We're here to support both of you in this big developmental journey. Here's some tips on how you can set your camper up for success at camp;

- Listen to their worries and remind them that feelings of homesickness are completely normal.
- Reassure them that you're excited, and happy for them and that you have full confidence in them.
- Brainstorm strategies for them to use if they feel homesick.
  - Talk to a counsellor or staff member
  - Write letters home (send envelopes and stamps for them to use)
  - Keep a nightly journal (write down the best part of the day)
- Involve them as much as possible in getting ready for camp.
  - Shopping, labelling gear and packing
  - Practicing new routines (showering instead of baths, sleeping without a nightlight on, sleeping in a sleeping bag, cutting up own food, etc)
- Keep your own worries private.
  - They need to hear that you're ok with this big step.
  - Talk to other parents who have survived the camp transition, you will too!
- Consider joining us for our Spring Open House or book a personal tour at another date.

### Tackling Homesickness

Children of all ages can experience homesickness regardless of whether or not they have ever been away from home before. Homesickness can be affected differently for each camper. One camper may express their homesickness by being quiet and retreating from participating in activities. Another could be fixated on wanting to talk to parents. While another could manifest their homesickness into what they believe to be a physical illness (i.e stomach ache).

It is our job as camp staff to be able to determine if a camper is homesick and then utilize all our resources to help them get through it. We empathize with the camper, help them understand that what they are feeling is normal and keep them busy by encouraging participation in activities and the fostering of new friendships. A staff member will keep an extra close eye on your camper, making sure the camper eats, keeps busy and involved. In addition, our healthcare team are always alerted to any instances when campers homesickness may manifest into a possible medical concern (i.e panic attack).

One of the goals of the summer camp experience is to foster a child's sense of independence, to teach each camper to learn to live happily while away from home, to make friends, and have fun in a new setting. We need both parent and camper co-operation in order to achieve these goals.

To set your camper up for success and try and avoid your camper getting homesick, we encourage all conversations leading up to camp to be positive and encouraging. Focus on all the FUN and new FRIENDS they will meet at Camp. We recommend avoid asking them questions like "do you think you'll be homesick?" or "are you going to miss me?" as these are seeds of homesickness being planted. Instead, we encourage you to focus on conversations like "I heard they have great food!" "I'm so excited for you!" and "what activities are you looking forward to the most?"

Experience has taught us to advise parents to refrain from giving their camper the option to "come home if they are homesick" as this will often result in the camper "tapping out" at the first bump in the road. Parents should understand that children are not homesick 24 hours a day, but that they tend to have bouts of missing home, often during downtime, or at night. If you are concerned that your child may miss home, please send a "happy letter" properly timed to arrive during the first few days of camp, or, leave it with our staff when you check-in your camper(s) or, send a Bunk Note (See Bunk1).

## Understanding Communication with Camper & Camp

While separated from home and family, children have the opportunity to develop important independence and communication skills. Camp is an immersion experience! Please explain to your camper that he/she won't be talking to you on the phone (*and why*), and that there good, reliable people at camp, whom they can talk to - Counsellors, Section Heads, Directors.

We want children to be able to communicate properly when they are facing situations not familiar and maybe just need clarification/guidance. Or maybe they are facing a difficult situation that they would normally only be able to express to their parents and now parents are not available to help them through it. We consider these circumstances to be wonderful developmental opportunities for your camper. Tell your camper that camp is a great place to practice those communication skills, and that the "big people" at camp really like to listen to kids.

Please understand that a child who is prone to homesickness and who is working hard to make the adjustment to camp by developing new independence skills may find it difficult to hear a parent's voice. All the hard work of separating at Check-In Day becomes undone and the camper ends up feeling a renewed sense of separation anxiety and vulnerability. It is for this reason that we don't allow campers to call home. If there is an instance where we need to look to a parent for guidance to help their camper through their homesickness, then a call by our staff will occur with the parents first.

If you call camp and reach our voicemail, please do not panic. While camp is in session we are very busy making sure your kids are safe and having fun. Please leave a detailed message in the general mailbox and rest assured that your call will be addressed as quickly as possible and based on urgency. See Phone/Office Hours section.

In many cases we contact families to clarify administrative details. Please do not be alarmed if you receive a call from us while your camper is here. If we do not reach you, our staff will always leave a detailed message to explain the reason for the call.

If there is an emergency, we do make every effort to reach parents on all their contact numbers as soon as the situation permits, and in the event that parents cannot be reached, we then attempt to connect with the emergency contact you provided.

If there is an emergency at home, please feel free to contact the office number at any time (see Office/After Hour Numbers).

### When To Expect a Phone Call from Camp

- Administrative Clarifications
- Camper Behaviour Concerns
- Extreme Homesickness
- Health Concerns / Clarifications
- Injury / Accident Requiring Medical Attention

**NOTE:** In the event of an emergency, the 'no camper/parent calls' phone policy does not apply. If a child is ill, has an accident, or is having significant difficulties at camp, we will phone you immediately and you will have an opportunity to talk to your camper directly.



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## Camper Cell Phone & Electronics

Camp is the only screen-free haven that most children experience. When children are screen-free at camp, they grow in important ways. They connect with each other, have the opportunity to explore and experience nature at their doorstep and have the opportunity to enjoy fun and active experiences. This is one of the many reasons why **cell phones and electronic devices are not permitted at camp.**

We understand that these days, with parents being directly connected through devices and having immediate access to their children at all times, that this 'no cell phone' policy can prove to be worrisome to some parents. We ask parents to understand that our camp's reputation is built on experience and trust to take on the role of your child's caregiver. Entrust in us, entrust in our training, entrust in our policies, entrust in our commitment to providing your camper with a safe and memorable camp experience.

**We are also committed to contacting parents when a significant incident arises that involves your child directly or your child is struggling. We know our limits and in those circumstances, parent support and guidance is welcomed.**

Please see our "Staying Connected to Camp/Camper" section for other ways we are committed to keeping you informed about your child's life at camp.

NOTE: If a cell phone or electronic device is found, it will be taken from the camper, securely stored and returned upon departure. HOC cannot accept any responsibility for lost or stolen electronic devices.

## International Campers & Cell Phones

**International Campers are allowed to bring their cell phones for travel purposes only but upon arrival at camp, all cell phones and electronic devices will be taken and securely stored for the duration of the camper's time at camp.**

Parents/guardians will be notified of the safe arrival/departure of the camper to/from camp, but due to the potential volume of calls and disruption to camp, phone calls to and from international campers are not permitted.

## Dress Code

At Hockey Opportunity Camp we want everyone to be comfortable. Clothing should be appropriate to meet the demands of an active outdoor setting. Articles of clothing and novelty items (such as water bottles, hats, etc.) depicting inappropriate logos, slogans, images, illegal drugs, alcohol branding and profanities are not permitted. Revealing clothing such as bikinis, white undershirts and for males being shirtless away from the water, is not permitted. If a camper's clothing is deemed offensive, or is making others uncomfortable, he/she may be asked to change to something more appropriate.

## Smoking/Drugs/Alcohol/Vapes

Smoking of cigarettes, chewing tobacco (spittoons) and e-cigarettes / vaporizing inhalers at HOC is prohibited. We ask that all parents/guardians respect our **smoke/vape free policy** while on-site. The use and storage of any of these products by campers at camp is prohibited. Any campers found to be in violation of this policy may be dismissed from camp without refund.

The consumption, storage or possession of alcohol, legal (including Cannabis) and illegal drugs, or any other illegal substances, including paraphernalia, non-prescribed medication or any controlled substance, on camp property and local private property is strictly prohibited and cause for dismissal from camp. Any

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camper found being under the influence of alcohol or legal (including Cannabis) and illegal drugs, while at camp will result in immediate dismissal without refund.

## HOC Camper Expectations

Hockey Opportunity Camp (HOC) is committed to creating a learning environment that is safe, caring, peaceful, nurturing, and respectful; ensuring all campers achieve a positive camp experience. This environment can only be achieved if all members of the community including staff, campers and parents accept and promote the following positive behaviours and interactions with each other. To achieve this, we have created the following 4 simple expectations below for all campers to review together with their parent/guardian and accept prior to participating in camp programming.

In addition, camp is a place where campers are given the opportunity to be independent, make life decisions on their own and therefore experience personal growth. Together with the support of HOC staff (when required), these guidelines have been put in place to help educate and nurture this personal growth.

### **Expectation #1- Respect Yourself**

All campers must be accountable for their own personal belongings brought to camp. Clearly labelling all items brought to camp will help locate any lost items so they can be returned throughout the week. In addition, campers should be aware of their surroundings and collect their own belongings before leaving an area, ensuring nothing gets left behind.

Each camper is responsible for his or her own personal hygiene. Campers are given ample time and opportunity for personal hygiene care each day (showers, teeth brushing, changing clothes, etc.) and while everyone is encouraged to complete these tasks on their own, assistance will be given to younger campers who require it.

Since our camp days are full of activity, campers must make healthy eating choices in order to maintain stamina throughout the day. Our catering company prepares a variety of healthy kid-friendly meals each day, so campers are encouraged to fill up at each mealtime. Campers must be aware that no meal alternatives will be prepared for picky eaters. The kitchen will prepare meals for campers with food intolerances/allergies. Parents/campers are required to identify these meal requirements on the camper's health form and campers are required to follow up and ensure they are given their correct alternative meal (if required).

Campers are required to follow HOC's sun safe practices, which include; applying sunscreen throughout the day, wearing a hat (and sunglasses if possible), wearing suitable outdoor clothing and keeping themselves hydrated. Staff will provide an opportunity before each activity for campers to prepare and ready themselves and assistance will be available to younger campers who require it.

### **Expectation #2: Respect Others**

Bullying by any means including verbal, physical or emotional is not tolerated at HOC. This also includes horseplay and any physical touching impeding on another camper's personal space and upsetting or offending another camper.

Treat others, as you would expect to be treated. Each camper deserves to be treated with respect and made to feel a part of the HOC community. Recognize others' feelings and work together to create a fun and positive camp environment. Campers need to understand that their positive attitude towards each other will help influence others to do the same.

Many campers come to camp with a group of friends they already know. Although this is encouraged, we also encourage those campers to make new friends while at camp and build new friendships that may continue well beyond the camp experience.

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Recognize that you are one of many campers living in the cabin. Although it is recommended that campers do not bring any expensive clothing or valuables, campers should not touch or borrow other camper's belongings. In addition, due to serious food/environmental allergies, campers should not bring in any food with any traces of nuts or seeds or any hygiene products with significant smells or perfumes.

Recognize when others are being disrespected and step forward to let HOC staff know about it. In some cases you may be the voice for someone who may not be confident enough to do so. Telling someone does not make you a snitch but rather, makes you a friend.

### **Expectation #3: Respect Camp**

Keeping a clean and organized living space is important at camp. Cabins are well used each day and campers need to work together to sweep, tidy, pick-up garbage and maintain an organized cabin. This also includes assisting the instructors in program areas by putting away equipment and returning items to their proper locations after use.

Intentional damage to HOC, private property or other camper's belongings is not tolerated. Campers who intentionally damage others' property will be responsible for replacement or repair costs.

Many of HOC programs have detailed safety rules and regulations in order to ensure the safety and well being of all campers and staff. Campers must listen to, understand and follow staff instructions and program safety rules in order to ensure a safe and fun experience.

### **Expectation #4: No Camper Cell Phones at Camp Policy**

In order to maintain the high level of safety and well being of all our campers at camp, we are strict to enforce a CAMPER NO CELL PHONE POLICY. Campers are expected to leave their cell phones with parents/guardians prior to checking in at camp. If a cell phone is found on a camper, it will be taken away and safely stored and returned at the end of the week. This policy is not put in place to avoid parent interaction in the event that a camper has an issue/concern, but rather to ensure that camper expresses their concern to their counsellor so staff can address the concern/issue immediately. If an issue/concern is deemed to require a parent's input or guidance, we will contact them immediately for support. Parents will also have the ability to stay in contact with their camper through Parent Communication Director, who acts as a liaison between the camper and parent/guardian.

Hockey Opportunity Camp is committed to delivering an exceptional camp experience and we will work with each camper to the best of our ability to fulfill this goal. Although, fulfillment also requires campers to bring forth their best to achieve the outlined 4 expectations. **If a camper continually fails to comply with these expectations during their stay at camp, they may be sent home at the expense of the parents/guardians and without refund of tuition paid.**

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## Camp Schedule

### Daily Schedule

The following are samples of daily schedules.

Overnight Hockey + Camp Program	Overnight Camp Program
<b>7:45 Breakfast</b> 8:30 Activity One 9:45 Activity Two 11:00 Change for Hockey <b>11:30 Lunch</b> 12:00 Bus 12:15 Dryland 1:20 Dressing Room 2:00 On Ice 2:50 Snack/Flood 3:00 On Ice 3:50 Off Ice 4:30 Bus 4:50 Tuck (M/W/F only) 5:10 Showers <b>5:45 Dinner</b> 6:15 Section Activity 7:15 Evening Programs 8:30 Snack 9:00 Bedtime	7:15 Rise/Cabin Clean Up <b>7:45 Breakfast</b> 8:30 Activity One 9:45 Activity Two 11:00 Cabin Time <b>11:30 Lunch</b> 12:15 Activity Three 1:30 Activity Four 2:45 Activity Rotation #1 4:00 Activity Rotation #2 4:45 Meet up with Section Off of Bus 4:50 Tuck (M/W/F only) 5:10 Showers <b>5:45 Dinner</b> 6:15 Section Activity 7:15 Evening Programs 8:30 Snack 9:00 Bedtime
Overnight Water Ski Program	Day Programs
7:15 Rise/Cabin Clean Up <b>7:45 Breakfast</b> 8:30 Activity One 9:45 Activity Two (Water Skiing) 11:00 Change for Water Skiing <b>11:30 Lunch</b> 12:00 Water Skiing 1:00 Water Skiing 2:00 Head to cabins to change 2:30 Activity Rotation #1 3:45 Activity Rotation #2 4:45 Meet up with Section off of Bus 4:50 Tuck (M/W/F Only) 5:10 Showers <b>5:45 Dinner</b> 6:15 Section Activity 7:15 Evening Programs 8:30 Snack 9:00 Bedtime	8:15 Drop-Off at Camp 8:30 Activity One 9:45 Activity Two 11:00 Change for Hockey <b>11:30 Lunch</b> 12:00 Bus 12:15 Dryland 1:20 Dressing Room 2:00 On Ice 2:50 Snack/Flood 3:00 On Ice 3:50 Off Ice 4:30 Bus 4:50 Tuck (M/W/F only) 5:00 Pick-Up at Camp

### Curfew and Bedtime

Bedtime at HOC varies depending on age group and evening programming but is generally between 9:00 and 10:30pm. Campers are not permitted to leave their cabins after curfew. Any camper found outside of their cabin after curfew may be subject to disciplinary action up to and including dismissal from camp.

## Food, Health & Safety

### Food at Camp

HOC is catered by a large catering company, *G.B Catering*, who specialize in summer camps. All food and snacks are provided for campers while they are at camp, eliminating the need to bring in additional food from home. Campers are provided with an all-you-can-eat family style menu and additional arena/evening snacks.

### Allergies & Dietary Needs

Our catering company caters to most allergies and special dietary needs, the most common ones being vegetarian, vegan, lactose/dairy free, gluten free. All allergies and special dietary needs must be completed on your online Medical Forms. Any changes or new developments after you submitted the form should be sent to the Health Care Staff Team by emailing [camperhealth@learnhockey.com](mailto:camperhealth@learnhockey.com) as soon as possible. If our Kitchen and/or Health Care Team have questions about allergies / dietary restrictions listed on your forms, someone will call you prior to your arrival day to discuss. In some cases you may be asked to provide supplementary food items.

### Medications & Health Forms

Please ensure your camper's medications are clearly labelled and easily accessible during check-in. You will be required to bring all medications into the Jr Rec Hall for the 1st step of the check-in process. Medications will be given to our Health Care Staff Team, labelled and bagged, and stored safely in our Health Centre. Campers are NOT allowed to keep any medications with them in the cabins (besides Epi-Pens / Asthma Inhalers).

Camper Health Forms must be completed each year. We cannot use the data inputted from the previous year. We need to know that it is updated each year. We thank you for your cooperation in this.

### On-Site Health Screening

The health and well being of our camp community is very important. If an illness is brought into camp, it can quickly spread with devastating effects on our camp community, business, and reputation. Therefore, we require parents and campers to assist us in identifying illness and exposure before camp to prevent the spread of any illness to others.

Campers will be screened for the following medical conditions during Sunday Check-In. In the event that your child shows symptoms of the following prior to camp (up to 72 hours), please ensure they are assessed and treated ahead of time. If treatment is not completed prior to camp, please contact the Camp Director to discuss next steps.

- Head Lice - Please check your child's head. For more information on identification and treatment visit <http://www.cdc.gov/lice/head/index.html>.
- Gastrointestinal Illness - Symptoms include but are not limited to vomiting, chills, abdominal cramps and diarrhea.
- Influenza-Like Illness - Symptoms include but not limited to fever with cough and one of the following: sore throat, muscle aches, joint pain or weakness.

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## On-Site Health Centre

HOC has its very own on-site Health Centre to address any medical needs and/or concerns during your camper's stay with us. Staffed by a medical team of a Physician / Nurse Practitioner, Nurse and a Nursing student, the Health Centre is open daily to dispense medication, administer first aid, perform minor medical procedures and maintain the overall health and wellness of our camp community. Our Health Care Team is well equipped to tend to our campers needs 24 hours a day, 7 days a week throughout the summer. Families will have a chance to meet with our Health Care Staff Team on Check-In Day.

To further support our healthcare needs, HOC has an approximate 12 minute emergency response time from EMS and is a 45 minute drive from either North Bay Regional Health Center or Huntsville District Memorial Hospital.

## Sun Safety Practices

HOC is proud to be recognized as a Sun Safe Certified Camp. Understanding the damaging effects of the Sun is very important to our health and HOC encourages all campers to follow these simple sun safe guidelines:



HOC Staff will be reminding your camper to follow these guidelines while they are at camp. You can help us by ensuring your camper packs these items in their luggage.

## Healthy Camp Habits

Although the following self care topics will be discussed with campers upon arrival, talk about health and safety with your camper including hand washing / sanitizing, daily showering, proper eating, sun and hydration protection, and what to do in the case of not feeling well (tell a Counsellor or Health Care Staff Member).

## Nut Safe Policy

Hockey Opportunity Camp is a Peanut & Nut Safe facility. Year round, we welcome people with life threatening nut and peanut allergies. In no way do we wish to compromise their safety during their stay at camp. We have done our part by eliminating all visible nuts/nut products from our kitchen and tuck shop. We strongly discourage campers from bringing snacks, candy, gum and/or food, and will confiscate items that contain visible nuts/products. **Please do not send food items with nuts or visible nuts in them.**

## Staying Connected to Camp/Camper

### Arrival Call - International Campers via HOC Transportation

All campers who arrive at camp via HOC's transportation service will be allowed to call their parent/guardian upon arrival to confirm their safe arrival at camp.

### Staying In Touch With Camp

It's natural for parents to feel anxious while your camper is at camp, especially if it's for the first time or if you are far away. While we do have some systems in place to keep you updated and informed, we also ask that you trust us not only to take good care of your child, but also to contact you promptly if your child is not doing well at camp, either emotionally or physically. Remember, no news is good news!

### Parent Communication Director

The Parent Communication Director is a position we created in order to streamline all in-bound/out-bound communications with parents as they pertain to their camper. It's the direct link between camp/campers and their parents during camp session.

In addition, the Parent Communication Director will start the week by taking time to speak to each of our **NEW** campers (first time at HOC) directly in order to assess how they are doing/feeling and address any concerns/questions. All pertinent information gathered from the conversation(s) is then communicated back to parents in the form of an email status update. Depending on the number of new campers, it is our goal to ensure all email status updates are sent prior to Tuesday evening.

Please wait until you have received this email to contact us for an update, unless it is an emergency. If you have any questions **while your child is at camp**, please contact [parentrep@learnhockey.com](mailto:parentrep@learnhockey.com) or call the office and ask for the Parent Communication Director.

### Bunk1 - One Way Email & Photo Services

Hockey Opportunity Camp has partnered with Bunk1.com, a company that offers a simple way for parents to stay connected while their children are at camp. Check out the two services below to learn how YOU can stay connected this summer.

#### 1) Email a Camper

For a small fee, Bunk1 allows you to send daily printed notes (bunk notes) to your camper. Bunk notes sent prior to 3:00 pm will be printed off and given to campers during dinner time. Bunk notes can be a great way to let your camper know you're thinking about them, but can also exemplify homesickness. If the latter is the case, HOC Administrators will contact you to discuss alternate options. Note- campers cannot respond to bunk notes; consider bunk notes a one-way email.

#### 2) View Camp Photos

Access secure online photo galleries with facial recognition. This service is provided at no cost to parents. See more in the "Photos" section.



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## Phone/Office Hours

The camp office phone number is (705) 386-7702. The camp office is open 8:00 am until 10:00 pm daily in the summer, but our office staff can be in and out intermittently as they help to manage camp programming. Therefore, don't be alarmed if we don't answer right away.

In addition, please note that the office phone is forwarded to the emergency home line of the Camp Director after hours just in case there is an emergency and parents need to reach us immediately. **Therefore, we ask parents who do not need immediate attention to their phone call to call during office hours (see above).**

## Mail / Courier

Campers love getting mail! If you would like to send your child a letter or package, use the following address:

### **Sending Mail Via Canada Post**

*Your Child's First & Last Name & Week #*  
c/o Hockey Opportunity Camp  
PO Box 448  
Sundridge, ON  
P0A 1Z0

Expected delivery: 3-7 business days, Canada/US. Mail is picked up and dropped off Monday - Friday, once a day. Note that statutory holidays may affect mail delivery during those weeks. HOC cannot accept responsibility for lost or delayed letters and/or packages.

In order to ensure your mail arrives at camp during your camper's week, be sure to mail a week in advance. If you'd rather drop off packages / letters during Sunday's Check-In day, our staff will ensure they are delivered to your camper on the date of your request.

## Care Packages

Care packages can be a great treat for a camper, especially for those campers staying for more than one week. Items such as magazines / puzzle books, string for bracelet making, HOC Merchandise, cards, and games are ideal care package contents.

**Please do not send care packages with visible nuts or nut products in them.** We take great precautions to ensure we provide our campers with a healthy, nut safe environment and we can't do it without everyone's support. Campers will open all care packages in the Main Office in front of a staff member to ensure that they don't contain any nuts. If nut products or banned items are found, they will be confiscated and removed from camp property. HOC assumes no responsibility for reimbursing the cost of any confiscated food item(s).

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## Packing & Equipment List

### Labels Labels

Please make sure to label all clothing and personal items before you arrive. If you require clothing & personal item labels, visit [learnhockey.mabelslabels.com](http://learnhockey.mabelslabels.com).

### Staying Overnight List

The following list is recommended based on a one-week stay at camp. Campers staying longer than one week have access to laundry service (included in tuition fee). Summer evenings may be unpredictably cooler than normal, so please check weather reports (available on HOC website) prior to arriving at camp to confirm appropriate clothing and sleeping bag. All clothing, equipment and bedding should have the camper's name clearly marked and securely attached.

Clothing	Bedding/Towels
<input type="checkbox"/> T-Shirts (5)	<input type="checkbox"/> Sleeping Bag (1) - can be provided upon request.
<input type="checkbox"/> Sweatshirts (2)	<input type="checkbox"/> Fitted Single Sheet (1) - can be provided upon request.
<input type="checkbox"/> Long Pants (3)	<input type="checkbox"/> Pillow (1) - can be provided upon request.
<input type="checkbox"/> Shorts (3)	<input type="checkbox"/> Pillowcase (1) - can be provided upon request.
<input type="checkbox"/> Underwear (6)	<input type="checkbox"/> Bath Towel (1)
<input type="checkbox"/> Pairs of Socks (6)	<input type="checkbox"/> Beach Towels (2)
<input type="checkbox"/> Bathing Suits - 1 piece suit or tankini mandatory (2)	<b>Toiletries</b>
<input type="checkbox"/> Pyjamas (2 - Light / Heavy)	<input type="checkbox"/> Toothbrush (1)
<input type="checkbox"/> Rain Jacket (1)	<input type="checkbox"/> Bar of Soap (in a case) (1)
<input type="checkbox"/> Hat (1)	<input type="checkbox"/> Brush or Comb (1)
<input type="checkbox"/> Pair of Running Shoes (1)	<input type="checkbox"/> Toothpaste (1)
<input type="checkbox"/> Pair of Sandals (1)	<input type="checkbox"/> Shampoo (1)
<b>Miscellaneous Items</b>	
<input type="checkbox"/> Water Bottle (re-usable)	
<input type="checkbox"/> Sunscreen (SPF 30+)	
<input type="checkbox"/> Lip Balm	
<input type="checkbox"/> Insect Repellent (lotion only)	
<input type="checkbox"/> Sunglasses (UV Protected)	

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### Hockey Program List

Hockey Gear	
<input type="checkbox"/> Helmet & Mask	<input type="checkbox"/> Supporter and Cup or Jill
<input type="checkbox"/> Neck Protector	<input type="checkbox"/> Skates (sharpened prior to camp, name on bottom)
<input type="checkbox"/> Shoulder & Elbow Pads	<input type="checkbox"/> Hockey stick(s) (name on sticks)
<input type="checkbox"/> Hockey Gloves & Pants	<input type="checkbox"/> Hockey Tape (Shin Pad / Stick)
<input type="checkbox"/> Mouthguard (highly recommended but follow what your organization mandates)	<input type="checkbox"/> Blister (Second Skin) Bandages
<input type="checkbox"/> Hockey Socks / Garter Belt	<input type="checkbox"/> Water Bottle (for arena)
<input type="checkbox"/> Shin Pads	
Goalie Equipment (if applicable)	
Goalies are responsible for their own goalie equipment. It may be possible to borrow from your hockey association if required.	
<input type="checkbox"/> Skates (sharpened prior to camp, name on bottom)	<input type="checkbox"/> Hockey stick(s) (name on sticks)

### What Not to Bring to Camp

Please do NOT send any of the following items to camp with your camper (see exceptions below for International Campers). If found they will be confiscated.

- All **Electronics & Devices** including: Video games, ipods, ipads, Cell Phones, Tablets, Music Players / Speakers.
  - Exceptions: We do understand that some international campers who use HOC Transportation will have these devices with them for travelling purposes. Please note that upon arrival at camp, they will be taken and safely stored until their departure when they can be used again for their transportation back home.
- **Nut /Food products** including: Spitz Sunflower Seeds, gum, candy.
- **Excessive amounts of candy / treats**
- **Over the Counter (OTC) Drugs**
  - All drugs and medications, including non-prescription drugs such as Advil, Tylenol, cough syrup etc must NOT be stored in camper cabins. If you decide to pack these items for your camper (note that the Health Center stocks all common OTC drugs) they must be labelled and given to the Health Care Staff upon check-in. We cannot trust that another camper may find and use these OTC drugs in an irresponsible way, that could be harmful to their health.
- **Portable folding chairs**
- **Weapons/flammables/explosives**
  - Camp is no place for these items, including lighters and matches.
- **Fire Hazards** including: hair straighteners, hair dryers, candles, electric blankets.
- **Explicit clothing-** see Dress Code section for further info.

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- **Tobacco/Alcohol/Illegal Drugs/Vapes**- see Smoking/Drugs/Alcohol/Vapes section for further info.

### Packing Tips

Ensure your child participates in packing camp and hockey gear so that he/she is aware of what is being brought and what they are expected to pack to bring back home. Most lost and found is not recognized by campers as their own.

Pack belongings in a duffel or squishable bag. Large suitcases do not fit well under camper beds / in cabin spaces. Stackable plastic drawers are not advised due to limited cabin space. Limited shelves are provided for campers to place their belongings on.

Packing Compartment Bags - Some campers/parents find it useful to use smaller compartment bags (or even large zip lock bags) to separate out clothing/items. For example, especially for younger campers (who might be use to their parents picking out their daily clothing), one tip would be to include all of the day's items in one bag (ie. socks, shirt and shorts) with the day of the week labelled on it. This might ensure they use more than one shirt throughout the week!

**Label ALL belongings with camper's first and last name!**

## What Else Do You Need to Know?

### Camper Birthdays

If your camper is going to celebrate his/her birthday at camp, there are a few ways that we can help make their day special. During dinner, we will sing a birthday song and deliver a special birthday treat. If you wish to leave a card and/or gift from home, we can arrange delivery for you – please leave the package with our staff in the Jr Rec Hall on Sunday Check-In. On the exterior of the package, please clearly write your camper's name, and package delivery date. Please see our Care Package information for suggested items and respect our "Nut Safe" policy, and omit ALL nuts/visible nut products from all care packages and/or birthday presents.

### HOC Merchandise

HOC's onsite merchandise provider, *Silverscreen Printing*, is open for business during Sunday Check-In and Saturday Check-Out. The Pro-Shop stocks a variety of HOC clothing and souvenir items. Cash, debit and credit cards are accepted.

### Insects & Critters

HOC is located in the beautiful Almaguin Highlands, in an outdoor setting. We have bugs and small wildlife around camp on a daily basis (chipmunks, ducks, squirrels, etc). Due to the outdoor nature of our activities, there is a chance that your child could come into contact with various insects and critters. Here are some of the things we do to proactively manage this.

- 1) Encourage the use of insect repellent and/or bug jackets when necessary.
- 2) Educate campers about different bugs/insects at camp.
- 3) Stick to main trails and pathways.
- 4) Leave wildlife alone and observe from afar.
- 5) If participating in an activity off the main trail, campers perform self checks immediately after leaving the activity area.
- 6) Each evening, campers are encouraged to perform additional self checks and help each other with hard to see areas, (back, back of legs, etc) before going to bed.
- 7) In the event that a camper requires medical attention for bug bites, etc, our Health Care Staff Team is well equipped to help manage it.

### Laundry

Campers staying 2+ weeks will be provided with weekly laundry service (included in tuition fee). It is recommended that campers use the laundry service rather than increasing the amount of clothing brought to camp. Campers will be given the opportunity to hand in one full load of laundry on Friday morning, to be sent to the local laundromat and returned clean and folded on Saturday afternoon.

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## Lost and Found

With busy schedules, campers misplace things and sometimes leave things behind. While we do our best to prevent any lost and found items, we do try to get as many items as possible back to the rightful camper. Clearly labeled personal items make this job easier. Labeled clothing is easily returned to the appropriate campers.

At the end of each week, each Section performs an “Auction” to help unite campers with their belongings. Anything unclaimed after Friday evening is put on display in the Jr Rec Hall for Check-Out. Socks and underwear are thrown out. Families are encouraged to check the lost and found before departure.

At the end of the camp week we make every effort to contact families and make arrangements for returning lost and found items, with Canada Post shipping costs charged to the families. Items that are not claimed by the end of the summer will be donated to a charitable organization. HOC is not responsible for any loss or damage to personal items brought to Camp.

## Money at Camp

If you choose to send money with your camper for airport expenses, that’s ok, but please do not send any extra money for camp as they do not require it. Upon arrival to camp, international campers will be asked to hand over all of their travel documents and items for safekeeping (money, passports, flight info, cell phone & electronics). These items will be safely stored and locked in our Camp Office until your camper’s departure. Everything at camp is all-inclusive and HOC will not be responsible for any lost or stolen money.

## Multi-Week Camper Supervision & Programming

### Supervision

Campers staying for more than one week will be supervised by camp staff at all times during the holdover time period from when the prior week campers leave until the next week’s campers arrive. They will transition to a designated area of camp, where they will sleep Saturday night. Campers will be assigned to cabins based on gender and age groupings (ie. younger camper vs. older camper sections).

### Programming

Campers will participate in Saturday morning activities (including Showcase/Scrimmage Game) before joining up with the remaining ‘multi-week’ campers. In their smaller group they will participate in scheduled activities for the remainder of the day. While programming is in place, it is generally more low-key, to provide rest and recuperation from a busy camp week.

On Sunday afternoon, all ‘multi-week’ campers will rejoin their new section to continue camp programming. **Campers may be required to move cabins if their section/cabin number changes for the following week. Parents will be informed via email if this change happens.**

## Pets

HOC is pet friendly! We have a camp dog named Cruz. He is a young Australian Shepherd / Labrador mix and he comes to camp a few days a week. Since he is still young and in training, he will be tied up and/or in the office during Check-Ins and Check-Outs but loves meeting and greeting campers during the camp week.

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## Photos

Every parent's favourite part of camp - the daily photos. We know how important these are to parents and aim to deliver this to the highest standard possible. BUT, please understand that our photographer's responsibility is to capture the essence of camp and follow a set schedule each day to ensure they capture as many campers as possible both at the rink and at camp.

**This does not guarantee that we capture photos of specific or all campers. Therefore, we ask that you do not email or call the office regarding photo concerns.** Our first and foremost priority is to work hard to ensure the quality of programming for your camper during their time at camp.

We certainly understand the importance of sharing photos with parents and will continue to provide them to the best of our ability.

## Special Events

Each week there are a few events at camp that make it just a little bit more special. Every Wednesday evening, our 5 youngest sections participate in an All-Camp Wide Activity. In the past, activity themes have included Olympics, Animal Safari, Colour Wars, and Pirates, all designed to give camp that extra fun feeling.

In addition to a smaller section campfire once a week, campers will participate in a Friday finale campfire with the entire camp present (due to late night hockey schedules, our 2 older sections will not be present).

## Swimming

In accordance with standards set by the Ontario Camping Association (OCA), all campers (Day Hockey campers not included) must participate in an on-site swim screen before participating in any activities at camp. Swim screens are completed Sunday afternoon/evening (or Monday morning for Day Campers) to help identify each camper's swimming ability. In order to keep swimmer safety our top priority, depending on each individual assessment, campers may be required to wear a Personal Flotation Device (PFD) while in designated swimming areas. ALL swimmers (camper and staff) regardless of ability are required to wear a PFD when participating in activities outside of the designated swimming areas (includes all waterfront activities).

## Tuck Shop & Snacks

Your child will have no expenses during their stay at camp. Tuck & snack items are included in camp fee.

**Tuck Shop:** Campers choose one item 3x a week (Mon/Wed/Fri). Main tuck options include chocolate bars, candy, ice cream, pop and potato chips. Although we cannot guarantee a "nut free" environment, in order to reduce the risk to campers with severe nut allergies, we do not purchase products with visible nuts or nut products.

**Snacks:** Snack options will be provided for your camper each evening before bedtime. Healthy and substantial items will be available for choice.

## Weather and Camp Activities

All camp activities continue during rain, cold, wind and heat but may be modified if weather poses a risk to campers. All outdoor programs cease in the event of thunder and lightning and resume when deemed safe by a Camp Director. Please send your camper with proper rain gear to ensure their comfort in the event of a rainy day/week.