

INTERNATIONAL CAMPER HANDBOOK 2024

Updated March 2024

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Hockey Opportunity Camp - International Camper Handbook 2024

Director's Message

Welcome to another exciting season of Hockey Opportunity Camp (HOC). We are thrilled to welcome your child(ren) to HOC for their first time or back for another great camp experience.

To help you and your camper prepare to travel to camp this summer, we have put together this complete International Camper Handbook. This resource includes all the essential information required to get your child(ren) ready for camp as an international camper.

Please read through the following information and contact us if you have any questions.

Sincerely, Kevin McLaughlin Owner & Director

Contact Info

Camp Office: 705-386-7702 Email: hoc@learnhockey.com

Important Dates

May 1, 2024 - Last day to confirm Airport Transportation with Office Administrator

May 1, 2024 - Final Balances Due

June 1, 2024 - All Camper Forms Due

June 2024 (Date TBC)- Open House @ HOC

Camper Handbook 2024

In addition to reviewing this International Camper Handbook 2024, campers and their families are encouraged to review the <u>Camper Handbook 2024</u>. It will have further details on everything you need to know to get ready for your camp session this summer including;

- Camp Registration Information
- Check-Out Day Saturday (Further details)
- Driving Directions
- The Camp Experience: What to Expect and What is Expected?
- Camp Schedule
- Food, Health & Safety
- Staying Connected to Camp/Camper
- Packing & Equipment List
- What Else Do You Need to Know?

International Camper Registration Requirements

Out-of-Country Medical Insurance

All international campers must carry health insurance with them and provide proof of this prior to arrival at camp. For out-of-province campers, in the event of a hospital visit requiring medical attention, a credit card will be requested to secure treatment.

Canadian Visa

All international campers must ensure they have the proper Canadian Visa documentation before arrival in Canada. **HOC** is not responsible for organizing Camper Visas but will help with any paperwork if requested.

Emergency Contact Info AND Contact in Ontario

All international campers must provide the following:

- Emergency contact information in the home country in case HOC staff cannot get ahold of the primary parents/guardians.
 AND
- 2) Emergency contact in Ontario (Canada) is readily available in the event of a situation where the camper is required to be picked up/supervised due to illness, injury or dismissal. Please note: Hockey Opportunity Camp is unable to facilitate any camper's quarantine requirements.

For younger campers, it is highly recommended to have an Emergency Contact in Ontario (within close proximity to the camp). All additional contact info can be inputted during registration, through the *Campsite Parent Dashboard*.

\$500 Damage / Camper Emergency Fund Deposit

HOC requests a \$500 damage/camper emergency fund deposit for all international campers (Not applicable for campers attending from the United States). This will be charged upon registration and will be fully refunded upon successful completion of your camper's week.

This deposit can/will be used toward supporting your camper in various ways during their time at camp. This can include but is not limited to:

- 1-1 camper support for behaviour/language challenges.
- Travel expenses back to the airport for cases of camper dismissal.
- Emergency camper health care expenses.
- Additional camper equipment expenses (broken skate repairs, etc).
- Damage repairs to the facility due to camper behaviour.

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Airport Transportation Service

Transportation pick-ups/drop-offs can be arranged from the airport for out-of-province campers. The closest airport is a local airport in North Bay, Ontario (YYB) and the closest international airport is Toronto Pearson Airport (YYZ) in Toronto.

If requested, HOC can pick up and/or drop off your camper at one of these airports. A HOC licensed driver will await your camper inside the airport and ensure their safe transportation to/from camp. If required, the driver will make a stop for a meal on-route to camp. When departing camp, the driver will accompany the camper inside the airport, help get the camper checked in and wait until their flight has departed safely. Our transportation service will have campers at the airport 3 hours before international flights and 2 hours before domestic flights.

Please note: Any campers departing camp via our airport transportation service will depart camp following their program schedule (as designated in the <u>Camper Handbook</u>) or as determined by their flight schedule.

For more information on transportation rates, please check out Airport Transport on our website.

Check-In Day - Sunday

Airport Transportation Service - Arrival to Camp

Any campers arriving to camp via our airport transportation service will complete the check-in process outlined below, accompanied by a HOC Staff Member.

Camper Check-In Time

The arrival /check-in time at camp will be based on flight schedule and travel times.

Step #1: Check-In @ Jr Rec Hall

HOC Staff member will accompany the camper through the outside Health Screening Area and continue through the Jr. Rec Hall to complete the following.

- Greetings and Introductions by Kevin Executive Camp Director
- Health Check Screening each camper will receive a detailed health history screening, including a temperature check and head lice check
- Pick-up Check-In Sheet, detailing Group & Cabin Assignment & Check-Out Details
 - International families will be emailed a copy of the Check-In sheet for reference
- Drop off Travel Documents/Cell Phone Storage
 - International campers will be asked to hand over all of their travel documents and items for safekeeping (money, passports, flight info, cell phone & electronics). These items will be safely stored and locked in our Camp Office until your camper's departure.
- Settle any outstanding balances (if required)
- Pick-up Souvenir T-shirt (ONLY if you purchased online during registration)
- Meet with the Counselling Director and review cabin mates/counsellor
- If required, meet with Health Care Team (drop off medications, discuss medical concerns)

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Step #2: Camp Activity Confirmation @ Lodge

Based on the camp activity choices listed on your camper's registration form, the Activity Director will review choices and confirm your camper's final activity assignment class schedule and/or make any necessary changes as required.

Campers are assigned to specific camp activity classes based on a first-register first serve basis and the overall camp activity class schedule (not based on check-in time, group registration and/or cabin requests).

Step #3: Drop Off Hockey Gear @ Main House

Hockey Program Campers Only:

- Campers are asked to grab all hockey equipment (bags and sticks) and bring it to the Main House Parking Lot for drop off.
- Campers will receive their hockey jersey at this time.

Step #4: Pick-Up Bedding

If requested before arrival, campers will pick up a sleeping bag & pillow to use for the duration of their stay at camp.

Step #5: Meet the Cabin Counsellor and/or Group Section Head @ Cabins

Campers will bring camp gear to their cabin and meet with counselling staff. Your camper's assigned cabin number can be found on their check-in sheet.

Additional Information

Arrival Call - International Campers via HOC Transportation

All campers who arrive at camp via HOC's transportation service will be allowed to call their parent/guardian to confirm their safe arrival at camp.

Money at Camp

If you choose to send money with your camper for airport expenses, that's ok, but please do not send any extra money for camp. Upon arrival at camp, international campers will be asked to hand over all of their travel documents and items for safekeeping (money, passports, flight info, cell phone & electronics). These items will be safely stored and locked in our Camp Office until your camper's departure. Everything at camp is all-inclusive and HOC will not be responsible for any lost or stolen money.

International Campers & Cell Phones

International Campers are allowed to bring their cell phones for <u>travel purposes only</u> but upon arrival at camp, all cell phones and electronic devices will be taken and securely stored for the duration of the camper's time at camp.

Parents/guardians will be notified of the safe arrival/departure of the camper to/from camp, but due to the potential volume of calls and disruption to camp, phone calls to and from international campers are not permitted.